

9 July 2025

Dear customer,

This letter is to inform you about the upcoming discontinuation for:

- **12306 C-37-BLACK-USB**
- **12309 C-37-USB**

We sincerely appreciate your past purchase of this product and do hope that its use has met your requirements. After a thorough review of our existing product offering however, we decided to discontinue this product.

When you look for a replacement, we recommend the following:

- **13894 C-41S-USB-HID-BL**

Effective date: immediately

Last time buy order: N.A.

Opticon will support and service discontinued products as long as the required parts are available.

Please contact your local Opticon representative for any questions or concerns you may have.

Thank you for your understanding and cooperation.

Sincerely,

Opticon Sensors Europe B.V.